# Managing Matters - Core Course

## **Your Management Role**

#### **Course Objectives:**

- ✓ Apply basic management principles in your role as manager.
- ✓ Recognize the need for developing a vision.
- √ Identify effective techniques to manage people.
- ✓ Distinguish how managers create their own trust dynamics by their words, actions and commitments.
- ✓ Determine the most efficient management style when managing subordinates.

#### Course Content:

- 1. Would I Follow Me? The success and failures of a manager.
- 2. Guidelines for managing people.
- 3. The significance of creating a vision for your unit.
- 4. Establishing a rapport with your team by building trust and respect.

### **Delivery Format:**

- Mini Lecture
- Group exercises
- Brief Vignette
- Discussions